



CHIEF INFORMATION OFFICER – WILLIAMSVILLE, NY

National Fuel is currently seeking a **Chief Information Officer** for an outstanding career opportunity at our Corporate Headquarters in **Williamsville, NY**. As a member of the National Fuel team, you will enjoy an exciting and challenging work environment where top performance is recognized and rewarded.

The Chief Information Officer will plan and implement information technology objectives and strategies across all of the Company's subsidiaries to meet the information requirements of the organization. The CIO will have primary responsibility for the organization's information services, including enterprise applications, cloud services, network operations, applications development and programming, telecommunications, industrial control systems (ICS), data centers, business continuity/disaster recovery and cyber security.

The CIO position will report directly to the President and CEO, and oversee a team of IT, ICS and Cyber Security professionals along with all fiscal and policy governance matters related to information systems activities. The organization includes corporate IT and cyber security teams in our Williamsville, NY headquarters that support the utility, marketing and natural gas pipeline/storage subsidiaries, an ICS team in Buffalo, NY, along with smaller teams in Houston, TX and Pittsburgh, PA that support the systems used by the subsidiary responsible for exploration and production of oil and natural gas. These teams are headed by experienced leaders that will report to the CIO. The CIO will provide key leadership in all technical initiatives to make certain the outcomes support the goals of the business.

PRIMARY RESPONSIBILITIES:

- Establish the technological vision & strategy, including IT organization & architecture, vendor and cloud strategy, IT department objectives and roadmap - in alignment with overall goals and objectives of the company
- Monitor changes and advancements in technology to identify opportunities for enhanced efficiency, effectiveness and customer engagement
- Oversee existing technology infrastructure (networks, applications and computer systems, and operational technology (OT) systems) to ensure the highest levels of reliability and resilience
- Create, maintain, and evaluate clearly understood business performance metrics
- Ensure adequate training and support to help employees securely utilize technology solutions
- Provide executive oversight of relationships and management of critical technology service vendors, to ensure high-quality, economic, and secure delivery of services from third parties
- Manage vendor negotiations to ensure the highest value delivery from our technology suppliers
- Provide thought leadership in enterprise-wide project selection, prioritization, and sequencing; balancing desired outcomes against available resources
- Propose solutions to business problems and opportunities with recommendations on value, costs and risks
- Plan and oversee the implementation of IT related projects and new systems, experience with SAP is preferred
- Regularly review the IT organization structure. Coach and develop staff, providing real time feedback; ensure that the responsibilities and accountability of all direct and indirect team members are defined and understood
- Team with Human Resources on technical employee recruitment, selection and training, performance assessment, salary and recognition
- Establish effective succession plans for the key members of the IT team
- Develop and manage the IT capital and operating budgets
- Provide executive oversight of the cyber-security program for the company
- Responsible for compliance with Sarbanes-Oxley General Computer Controls, and for adherence to critical infrastructure security guidelines
- Develop and test recovery plans to ensure timely and effective restoration of IT services in the event of disaster
- Provide technology Risk & Compliance oversight. Represent and report on company technology strategy and activities to Board, Audit, and Regulatory bodies
- Actively participate in national industry-wide information sharing groups

MINIMUM QUALIFICATIONS:

- Bachelor's degree in Computer Science, Information Systems or a related technical field. The successful candidate will be an information technology leader with a minimum of fifteen (15) years of full-time experience in information systems, including ten (10) years' experience in a managerial, consultative, or executive capacity
- A Master's Degree in Business or a technology field is preferred
- Executive presence with a record of success leading major information technology functions with a preference for IT expertise in energy and/or utilities
- Deep knowledge of technology environments, systems architecture, developing or outsourcing applications, data center technologies, communications, networks, personal technology and cyber security
- Thorough understanding of the trends and forces shaping the information technology arena and the effects of such on energy companies
- Demonstrated superior interpersonal and communication skills in order to work collaboratively and effectively with a wide variety of stakeholders
- The ability to plan and deliver oral and written communications that are impactful and persuasive with their intended audiences to include senior executives and the company's Board of Directors



MINIMUM QUALIFICATIONS (CONTINUED):

- Management skills that foster the principles of accountability, goal-setting, and work force engagement
- Highly skilled in analytical and strategic thinking, have the ability to successfully manage organizational change, build collaborative relationships inside or outside the organization, be results oriented and be able to foster and encourage innovation
- Strong vendor negotiation skills and familiarization with procurement practices and policies
- Demonstrated business savvy with the ability to align IT priorities with business objectives and manage a multi-million dollar budget
- Experience leading, managing, and mentoring a 100+ person IT organization
- Strong leadership skills with an ability to provide clear direction, coach, motivate, and influence others to support corporate goals and objectives

ABOUT NATIONAL FUEL:

National Fuel is a diversified energy company headquartered near Buffalo, NY. Our employees continue to be the most important part of our Company and have made us who we are today. We are dedicated to the communities in which we live and work and have nearly 2,000 employees in Western NY and Northwest PA. National Fuel is proud to have an inclusive workplace where diversity is valued, hard work is rewarded and promotion from within is supported. We offer exciting career opportunities for talented and ambitious job seekers and encourage you to apply today.

HOW TO APPLY:

Any candidate offered a position with National Fuel will be required to successfully complete a pre-employment drug test. For confidential consideration, please submit your resume and cover letter (preferably in PDF format) by **July 11, 2018** to:

National Fuel
#18-031NY
6363 Main Street
Williamsville, NY 14221
jobs@natfuel.com

Please reference position **#18-031NY** in the subject line of your email

PLEASE NOTE: National Fuel is not working with any search firms in connection with this position

EQUAL OPPORTUNITY EMPLOYER MINORITIES, WOMEN, DISABLED, PROTECTED VETERANS