

# RESUME 222

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## PROFESSIONAL PROFILE:

Dedicated and conscientious worker with a variety of work experiences and training. Excellent Customer Service skills and an ability to collaborate closely with colleagues to increase efficiency and ensure customer satisfaction.

## SKILLS / ABILITIES:

- Cashier
- Superior customer service
- Power and Hand Tools
- Unloading
- Pallet Jack
- Cleaning

## WORK EXPERIENCE:

### 02/2019 – 04/2019 **Housekeeping**

*Niagara Falls Memorial Hospital, Niagara Falls, NY*

- Cleaned and sanitized patient rooms: stripped beds of their linens, collected garbage, wiped down bed, railings, phone, cords, etc. using oxivir wipes; cleaned and mopped bathrooms
- Cleaned and sanitized operating theatres
- Dusted and mopped stairwells
- Emptied garbage receptacles, including hazardous material receptacles

### 08/2018 - 10/2018 **Stocking / Unloading**

*Tops Market, Sanborn, NY*

- Unloaded Dairy products, and transported them safely to the floor
- Stocked dairy products on shelves and rotated items as necessary
- Assisted customers in a friendly and courteous manner, resolving their queries and requests
- Supported fellow associates at every opportunity

### 04/2017 – 09/2018 **Cashier / Lot and Carry-out Associate**

*Home Depot, Niagara Falls, NY*

- Cashed out customers' orders using credit card readers and cash registers, returning exact change, and maintaining balanced drawers
- Assisted patrons by loading heavy and bulky items into their vehicles
- Gathered carts and pallet carts and returned them to holding area

### 06/2017 – 10/2017 **Sales Associate (Seasonal)**

*Under Armour, Niagara Falls, NY*

- Assisted customers with all their shopping needs
- Stocked racks with clothing items
- Kept store clean and organized at all times

### 02/2015 – 07/2015 **Cart Associate**

*Sam's Club, Niagara Falls, NY*

- Gathered all carts and returned them to the store
- Maintained a clean and hazard free parking lot
- Assisted customers by loading their purchases into their vehicles

## EDUCATION:

NCCC – 2019

Courses in Human Services

Niagara Falls High School – 2016

High School Diploma