

Resume 560

EDUCATION:

- ★ **12X+ Certified NYS and Nevada licensed Esthetician**
The Salon Professional Academy | North Tonawanda, NY **Graduated October 2015**
- ★ **Bachelor of Science | Women and Gender | Socioterapy**
The College at Brockport, State University of New York **Graduated May 2011**

EXPERIENCE:

Delivery Driver

DoorDash and Instacart | Mobile: NV + NY

November 2020-September 2021

- ★ Time management and multitasking.
- ★ Communication skills with DoorDash company as well as customers to ensure expedited and exceptional service.
- ★ Map reading, navigation skills and road skills following all state laws for efficiency and safety.
- ★ Customer oriented, Safety conscious, and Health and Sanitation regulations for vehicle and food handling.

Lead Esthetician

Resculpt You Day Spa | Las Vegas, NV

April 2020-October 2020

- ★ New spa in Las Vegas. Worked with the owner to set up spa from beginning, to creating services, ordering products,
- ★ setting up esthetician rooms and spa.
- ★ Performed skin care treatments such as microdermabrasion, chemical peels, exfoliation,
- ★ and deep cleansing facials, spray tanning, waxing, hydrafacial and body services.
- ★ Client Consultations and selling beauty products after service before re-booking
- ★ Checking in clients, re-booking, and reminder phone calls.

GYM Front Desk Receptionist

Las Vegas Gym | Blue Diamond, NV

August 2020-October 2020

- ★ Greet and check-in all guests as they enter the facility.
- ★ Answer phones and all questions guests and future guests may have.
- ★ Sign up new gym guests meeting the quota each month.
- ★ Check-in all guests to tanning rooms being sure all rooms are clean and fully stocked with products. Clean and re-stock each room after every service.
- ★ Clean and stock the entire facility including bathrooms at the beginning and end of each shift. Maintaining facility including disinfecting machines and equipment through work shift.

Queen City Premium Coffee

Coffee Truck Driver and Server | Lackawanna, NY

November 2017-November 2018

- ★ Drive the coffee truck to all clients and serve customers outside in all NY weather environments.
- ★ Be sure the coffee truck is stocked with all products needed for the entire shift before leaving home station.
- ★ Time management, Arrive to every client location at the exact scheduled time, every day. Be sure to not go over time at each stop to make it to leave on time to arrive at the scheduled next stop.
- ★ Seek and add new client locations to the schedule if there are any open time slots.
- ★ Positive and friendly attitude at all times in a high-stress environment driving and standing in all weather conditions.
- ★ Manual cash box, being sure all products are cashed out correctly.
- ★ Restocking the entire vehicle at the end of shift for the next morning.

Beauty Business Owner

xo Shimmer | Lewiston, NY

July 2017-November 2018

- ★ 12X Certified esthetician specializing in airbrush tanning, eyelash services, facials, waxing, and body contouring.
- ★ Received all certifications separately after graduation from school and becoming fully NYS licensed.
- ★ Over 50+ 5 star reviews.
- ★ PR, marketing and advertising. Design and update all creative content design for all social media and websites.
- ★ Build and grow clientele and maintain relationships always pre-booking.
- ★ Consistently educating and receiving training to stay up to date and always offer the best services for all clients.
- ★ Confirmation calls, welcoming clients, pre-booking clients after services.
- ★ Barbicide certified. Cleaning and maintaining the entire spa at the beginning and end of each day and after every service.

Esthetician

New Image Spa | Williamsville, NY

July 2017-November 2017

- ★ Working with a team in a high-volume spa
- ★ Checking in clients and pre-booking after each service.
- ★ Working with high technology services including permanent hair removal, skin laser services and body contouring.
- ★ Positive, friendly attitude maintaining relationships with the work team and clients.
- ★ Product knowledge and selling products customized to the clients needs after each service meeting monthly quota.

Bartender / Food Server / Cocktail Server

SG Bar | Las Vegas, NV

Alyeska Ski Resort | Girdwood, AK

Grande Denali Lodge | Denali, AK

Seneca Niagara Casino | Niagara Falls, NY

MacGregors | Canandaigua, NY

Emiles | Waterloo, NY

Honeys | Niagara Falls, NY

May 2019-August 2019

October 2016-April 2017

May 2016- September 2016

May 2014-March 2015

October 2013-February 2014

March 2013-October 2013

August 2012-December 2012

- ★ Greet patrons, present menus, make suggestions and reply to questions informatively.
- ★ POS system and efficient communication to kitchen and staff.
- ★ Friendly, outgoing personality. Positive attitude in a high-stress environment..
- ★ Multi-tasking in a high-stress environment.
- ★ Work in a team environment, respect all other employees

Promotional Model

MKTG Inc., | Rochester, NY

September 2011- July 2013

- ★ Promote Diageo spirits and wines.
- ★ Introduce myself and the brand to all customers, getting them excited about the event and brand by offering samples and playing games for prizes.
- ★ Have an upbeat, friendly attitude and make lasting positive connections with account staff and customers.

Sociotherapist

Hillside Family of Agencies | Rochester, NY

January 2011-July 2012

- ★ Performs functions related to the care and treatment of children/youth and families.
- ★ Assisting clients to develop life and social skills in a residential and public setting.
- ★ Develop, implement, monitor and report on treatment objectives and modalities of the children.
- ★ Recognized differentiating behaviors, participates within designated treatment teams to develop service and behavior management plans, and, as appropriate based on skills and experience, executes such plans aimed at assisting children/youth/families to achieve their personal goals and objectives