



THE SMART PLACE TO START

## Division of Workforce Development

### State University of New York (SUNY) Workforce Development Training Grant 2017-2018

The State University of New York (SUNY) provides funding to businesses and organizations to help ensure New York State's workforce remains one of the best trained in the country. Through this Workforce Development Training Grant Program, Niagara County Community College is able to offer training for your new employees, and to enhance the skills of your current employees.

Quality training can be provided in several areas including Advanced Manufacturing, Customer Service & Advanced Business Practices, and Health & Safety Concerns. The grant allows employers to hire quality trainers through NCCC, at a greatly reduced cost (approximately 10%). For example, a 10-hour course could cost as little as \$70, and could include from 1 to 100 employees! Training can be scheduled at your worksite or at NCCC's campus.

### COURSES

#### Health & Safety

Accident Investigation  
Blood Borne Pathogens  
Confined Spaces  
CPR/AED  
Electrical Safety  
Emergency Response/Hazwoper Refresher  
Hazard Communication  
Hearing Conservation & Protection  
Incident Command  
Lockout/Tagout  
NFPA 70 E  
OSHA 30, GI  
OSHA 10, GI  
Personal Protective Equipment  
RCRA/DOT Training  
Respiratory Protection//Personal  
Protective Equipment (PPE)  
Sexual Harassment  
Violence in the Workplace

#### Customer Service

Coaching & Feedback  
Communication  
Computer Classes  
Conflict Resolution  
Customer Service  
Interview Techniques  
Leadership  
Managing Change  
Problem Solving  
Stress Management  
Supervisory Leadership  
Team Building  
Time Management

#### Advanced Manufacturing

Electric Safety & Troubleshooting  
Electrical Safety  
Electronics & Semiconductors  
Industrial Electricity/ PLC  
IPC 610 Soldering  
Semiconductor Materials & Devices

To take advantage of this program, please email [workforce@niagaracc.suny.edu](mailto:workforce@niagaracc.suny.edu) with your training request. Please include course name, the number of employees that you would like trained, and anticipated instruction hours. All training must be scheduled by April 30 and completed by May 31, 2018.

Please call (716) 614-6236 with questions.

